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A University of Kent Academies Trust School

Wednesday 5th May 2021

Dear Parents and Carers

RE: Arriva Transport

It appears that there are a few issues occurring on the Arriva buses, mainly due to lack of clarity around bus fares. We asked for this to be clarified in order to share with students, parents and carers. Below you will see the bus pricing information on Arriva buses with links to further information and contacts in case you had any questions.

The Arriva Team also wanted us to point out they have received complaints from other bus users about the conduct of a few of our students while waiting for or travelling on their buses. There are two points to make on this; firstly students are representing Chatham Grammar at all times on their journeys to and from the academy and we will take action if students are not achieving the high standards of conduct we expect. Secondly, Arriva have been quite clear that they will also look at preventing those students from accessing their transport if they feel that is appropriate.

May we take this opportunity to ask for your support in this matter in order to ensure that the uninterrupted service continues to be offered for Chatham Grammar students and members of the public.

Yours sincerely,

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Dijana Piralic Assistant Principal and SENCO

Information received from Arriva Transport:

Bus Pricing on Arriva Buses from Chatham Waterfront Bus Station to Chatham Grammar

Before 9am all bus companies charge the full adult fare, as this is a peak period for travel.

The price to travel on the Arriva 132 or 177 to Chatham Grammar is $\pounds 2.90$ in the morning, $\pounds 1.50$ in the afternoon.







<u>Medway Council residents only</u> <u>can apply</u> for a Medway Youth Pass, which costs £10 for three years. You can apply online here:www.medway.gov.uk/medwayvouthpass

By showing this photocard on bus a morning ticket can be bought for half price, or a weekly ticket via the Arriva Connect smartcard which is sent out with new youth passes. A weekly ticket currently costs £14.50 discounted.

Kent/London residents

For girls travelling in from elsewhere in Kent or London they will need to pay the full prices as stated above. Weekly Arriva tickets are also available at £22.

If they are travelling by train if they purchase the "plusbus" option with their rail ticket this will give unlimited bus travel https://www.plusbus.info/chatham

https://www.southeasternrailway.co.uk/tickets/more-ways-to-travel/plusbus

Please note that passengers should if paying by cash, passengers should have the exact money as no change is given, or preferably pay by contactless.

Due to current government guidelines social distancing is required and face coverings should be worn at the bus station, and on bus.

OUR COMMITMENT TO YOUR PRIVACY

From time to time we may use your personal information to communicate newsletters or marketing information about events, products and services offered by the school which we feel are relevant to you. We will communicate marketing information to you on the basis of "legitimate interest" due to your current relationship with the school. You will find further information about how we use your personal information in our Data Privacy Notice by visiting http://www.chathamgirlsgrammar.medway.sch.uk/privacy-parents/. Should you wish to opt out of receiving these communications at any time you can do so by contacting the school office via email: officeCG@universityofkentacademiestrust.org.uk





